

**EXECUTIVE SUMMARY**

Accomplished nursing executive with over 15 years of progressive leadership in maternal-child health, surgical services, and interdisciplinary team development. Proven ability to drive quality, safety, and operational excellence across complex hospital systems, from quaternary women's health programs to high-volume perioperative departments. Skilled at leading clinical transformation initiatives, achieving regulatory designations, and fostering cultures of excellence that elevate patient and family experiences. Recognized for developing future leaders, optimizing operational performance, and advancing maternal and infant health outcomes.

**PROFESSIONAL WORK HISTORY**

**Baptist Health Baptist Hospital**, Miami, Florida

**2015-Current**

Quaternary not-for-profit, community-based hospital with 902 licensed beds and over 50,000 admissions per year serving Miami Dade County. Baptist Hospital is a Magnet recognized facility, CAP accredited, US News and World Report Best Regional Hospital, Joint Commission Stroke Certified and voted one of Fortune's 100 best places to work.

***Assistant Vice President of Nursing*** (2020-Current)

Provide administrative and strategic direction for women's health, medical-surgical, dialysis, short stay unit, and vascular access team.

- Directed the hospital's successful achievement of The Joint Commission Maternal Levels of Care – Level IV designation, affirming the highest level of maternal care readiness.
- Partner with the Florida Perinatal Quality Collaborative to advance maternal and infant morbidity and mortality reduction initiatives.
- Active member of the Miami-Dade County AIM Alliance, a regional task force addressing maternal-infant outcomes.
- Spearheaded quality and safety improvements in labor & delivery and postpartum units, enhancing respectful maternity care, social determinants of health screening, postpartum risk assessment screening, and early follow up appointments.
- Designed and implemented a frontline leadership development program, graduating 5 cohorts and increasing internal promotion rates.
- Maintained a voluntary turnover rate nursing at 12.7%, and overall vacancy rate at 2.8%.
- Developed a bilirubin clinic to reduce negative infant outcomes after discharge from the NICU due to lack of available community bilirubin screening in pediatric offices.
- Construction and renovation of the entire Women's Health Service line building 2025-current.
- Serve as the GME Nursing Liaison as the facility underwent process to become an academic institution July 2025.
- Executive Sponsor, Employee Events Team; plan and organize events throughout the year for over 5,000 team members.
- Member, Nursing Advisory Council for EPIC Conversion
- Member, OB/GYN Advisory Group for EPIC Conversion
- Executive Lead, system wide readiness for Obstetrical Emergencies related to CMS Conditions of Participation

***Director of Surgical Services*** (2017-2020)

Provided administrative support for a Perioperative department with a 24-suite Operating Room. Indirect of 200+ interdisciplinary team members.

- Improved efficiency metrics including first case on-time starts, room turnover, and block utilization.
- Advanced the Enhanced Recovery After Surgery (ERAS) program across multiple service lines.
- Managed operational and capital budgets, planning equipment and surgical growth needs.
- Developed policies, procedures and protocols ensuring compliance with AORN, AAMI, and TJC standards.
- Cultivated strong partnerships with surgeons and anesthesiologists to improve throughput and safety.
- Recipient of the 2019 OR Excellence Award for Employee Safety.

***Manager, Performance Improvement and Safety Surgical Services (2015-2017)***

Provided oversight and direction to the performance improvement and safety of perioperative services.

- Responsible for reviewing, revising, and authoring all policies and procedures related to perioperative services according to most recent AORN/ASPAN/AAMI Standards, governmental regulations.
- Manage regulatory visit preparation for TJC, AHCA, and Magnet
- Part of team to implement Enhanced Recovery after Surgery (ERAS)
- Oversight, perioperative clinical nurse educators
- Redesigned instrument processing protocol for entire hospital after TJC visit

**Sylvester Comprehensive Cancer Center (SCCC), Miami, Florida**

**2015**

Part of UHealth – the University of Miami Health System, an academic based cancer center in South Florida and serves as the facility for cancer related research, diagnosis, and treatment.

***Nurse Manager (2014-2015)***

Hired to oversee SCCC West Surgical Center, and then assigned oversight of SCCC Procedural department, GI Clinic and the Crohn's and Colitis Center.

- Initiated and designed a nursing call center that assisted patients with scheduling procedures, provided pre-operative instruction and patient education.
- Maintained and implemented necessary FDA recommendations when CRE outbreak occurred due to contaminated duodenoscope.
- Designed new Lennar Sterile Processing Center
- Developed Fecal Transplant Program

**Nurse Family Partnership, Fort Lauderdale, Florida**

**2013-2015**

Nurse-Family Partnership succeeds by having specially educated nurses regularly visit first-time moms, starting early in the pregnancy and continuing until the child's second birthday.

***Nurse Supervisor (2014-2015)***

Located in Broward County, Florida.

- Responsible for design and implementation of Nurse Family Partnership to Broward County
- Management of MIECHV federal grants to fund program to the county.
- Oversight of the 4 nurse home visitors and 1 data coordinator

***Nurse Home Visitor*** (2013-2014)

Located in Indianapolis, Indiana.

- Performed weekly home visits with low-income, first-time pregnant women from 16 weeks of pregnancy continuing to the child's second birth.
- Served as a liaison between clients and community resources.
- Member, Domestic Violence Advocate group

**Riley Hospital for Children, Indianapolis, Indiana**

**2007-2013**

Indiana's largest and most skilled pediatric system, with over 50 locations across the state. As one of the nation's leading healthcare networks specifically for children, the multidisciplinary team of specialists can deliver and coordinate healthcare for every child because they have expertise in all areas of pediatric health.

***Nurse Partner, Operating Room*** (2007-2013)

- Level 1 Trauma Center
- Member of the Pediatric Heart Transplant Team
- Member, Lean 5S Project for Simon Family Tower
- Developed the Open-Heart orientation resource manual which was used to orient new hires to the service line.
- Trained as a Charge Nurse
- Member, Joint Commission Readiness Committee
- Member, Magnet Readiness Committee
- Lead, Biohazard Trash Segregation Project which included a cost savings of \$50,000 per year to the department.
- Mentor, Nurse Orientation
- Preceptor, BSN Capstone Program

**EDUCATION**

**Master of Science in Nursing (MSN)**

Nova Southeastern University, Fort Lauderdale, Florida

**Bachelor of Science in Nursing (BSN)**

Indiana University, Indianapolis, Indiana

**CERTIFICATIONS & PROFESSIONAL ACTIVITY**

- Member, AWHONN Development Team 2025
- Member, AWHONN Development Team 2026
- Certified Nurse Operating Room Emeritas (CNOR-E)
- Certified Nurse Executive Practice (CENP)
- Certified Patient Experience Professional (CPXP)
- Lean Six Sigma White Belt (LSSWB)
- Member, 2025 and 2026 AWHONN Development Committee

## Rachel Evers

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- Podium Presentation, 2025 Association of Nursing Leaders (AONL): Empowering Future Leaders, How to Develop an Emerging Leader Program
- Poster Presenter, Florida AWHONN Conference, August 2024: Empowering Birth: Our Journey to Delivering Respectful Maternity Care and Bridging the Gap: A Collaborative Approach to Addressing Social Determinants of Health
- Poster Presentation, Synova Perinatal Leadership Forum, 2024: Empowering Future Leaders, How to Develop an Emerging Leader Program
- Paul Harris Fellow, Rotary International
- Mentor, Big Brothers Big Sister Program
- Recipient, 2019 OR Nurse of the Year, LAORA
- Recipient, 2019 Staff Safety Category, Outpatient Surgery OR Excellence Awards