

Shellie R. Nelson

Achievements

- Improved staff performance through consistent communication, education and staff development practices
- Improved Quality Metrics (Oxytocin Protocols, SSIs, and Falls)
- Improved physician/nurse communication
- Supervised team of diverse staff members

Professional Summary

Exceptional leader with extensive education and business development skills. Successfully managed in diverse areas including inpatient and outpatient care settings. Strong problem-solving skills and background in staff development and education. Expertise in patient and staff communication, fostering teamwork and adapting to evolving business needs.

Work History

HCT Healthcare

11/2025 – Current, Interim Director of Women's Services

- Evaluation of unit processes, Joint Commission readiness preparation, supported newly hired staff during their orientation process
- Boosted patient satisfaction with effective rounding and service recovery

Southern Regional Medical Center

05/2024 – 9/2025, Director of Women's Services

- Overseeing clinical quality
- Developing strategies to improve patient engagement and adherence to care protocols.
- Contributes to the development of clinical protocols
- Collaborates with other healthcare professionals to ensure comprehensive care delivery

Skills

- Team leadership
- Operational efficiency
- Performance evaluation
- Talent development
- Process improvement

Education

08/2023

Texas Woman's University

Houston, TX

PhD: Nursing

01/2014

Texas Woman's University

Houston, TX

Master of Science: Nursing - minor in Business

01/2005

Avila University

Kansas City, MO

Bachelor of Science: Nursing

01/1995

Prairie View A&M University

Prairie View, TX

Bachelor of Business Administration

Western Governor's University

07/2023 - Current, Program Mentor

- Dedicated success coach, responsible for academic coaching and advising.
- Provide regular one-on-one mentoring sessions while encouraging and motivating students to succeed and overcome any personal or academic challenges
- Track student progress and help students to stay on pace to meet term goals
- Assist with navigating resources

AMN Healthcare, OHSU Hospital

09/2023 - 05/2024 – Interim Manager

- Evaluation of unit processes, Joint Commission readiness preparation, supported newly hired staff during their orientation process
- Boosted employee engagement with effective communication and leadership.

HealthTrust Workforce Solutions, Mountain View Hospital

02/2023 - 05/2023 – Interim Director of Women's Services

- Evaluation of unit processes, Joint Commission readiness preparation, supported newly hired staff during their orientation process
- Boosted employee engagement with effective communication and leadership.

Kaiser Permanente San Leandro

08/2020 - 02/2023 – Manager of Labor & Delivery

- Evaluation of unit processes, development of process improvement plans and actions plans related to state surveys, as well as offer support for newly hired leaders within the department
- Enhanced operational efficiency with process optimization and resource allocation.
- Managed and motivated employees to be productive and engaged in work.

Concorde College

05/2019 - 12/2021 - Part-time Clinical and Theory Instructor

- Developed comprehensive lesson plans for fostering student understanding of theoretical concepts.
- Improved academic performance by tailoring instruction to meet diverse learning needs.

Hospital Corporation of America

08/2018 - 08/2020 - Director of Women's Services

- Evaluation of unit processes, development of process improvement plans and actions plans related to state surveys, as well as offer support for newly hired leaders within the department
- Improved staff competence by providing educational resources; balancing work requirements with learning opportunities; evaluating the application of learning to changes in treatment results

AMN Healthcare, Kaiser Panorama City

02/2018 - 06/2018 – Interim Manager

- Evaluation of unit processes, Joint Commission readiness preparation, supported newly hired staff during their orientation process, department

Healthcare Initiative, Columbia St. Mary's

06/2017 - 02/2018 – Interim Director of Women's Services

- Assisted with the transition from Cerner to Epic, helped develop the departmental skills fair, routine audits and performance evaluations and disciplinary actions, assisted in creating policies using evidence based best practices

Hospital Corporation of America

08/2013 - 04/2017 – Director of Women's Services

- Evaluated the work performance of all personnel, determined wage increases, and implemented discipline according to operational policies
- Developed, maintained, and implemented nursing policies and procedures while maintaining compliance with state and federal laws and regulations
- The operational and financial management of the department to ensure high-quality, cost-effective patient care service and a safe and efficient work environment

Certifications & Affiliations

- Assoc of Women's Health, Obstetrics and Neonatal Nurses (AWHONN) – Board of Directors 2021 – current
- AWHONN Finance Committee – 2019, 2021 – 2025
- AWHONN Bylaws Committee – 2022
- AWHONN Conference Planning Committee - 2018
- AWHONN ABC Committee (Formerly DEI) – 2024 - current
- Sigma Theta Tau
- RNC-OB